

RECEIVED

OCT 19 2009

PUBLIC SERVICE COMMISSION

Kentucky Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, KY 40602 Date: October 19th, 2009

Re: Notice of Intent for authority to operate as a Competitive Local Exchange Carrier by BetterWorld Telecom, LLC

BetterWorld Telecom, LLC hereby submits the following information in accordance with the provisions of Administrative Case Nos. 359 and 370.

1. The name, street address, telephone number and fax number of the Utility.

BetterWorld Telecom, LLC 11951 Freedom Drive, 13<sup>th</sup> Floor Reston, VA 20190 Phone: (703) 797-1750 Fax: (866) 888-1035

- 2. A copy of the company's Articles of Incorporation or Partnership Agreement, if applicable [Attach as Exhibit #1]
- 3. Name, street address, telephone number and fax number (if any) of the responsible contact person for customer complaints and regulatory issues

Customer Service Contact Joe Londeree, Regulatory Analyst, Customer Service 11951 Freedom Drive, 13<sup>th</sup> Floor Reston, VA 20190 Phone: (703) 797-1750

Fax: (866) 888-1035

E-Mail: jlonderee@betterworldtelecom.com

Regulatory Contact Joe Londeree, Regulatory Analyst, Customer Service 11951 Freedom Drive, 13<sup>th</sup> Floor Reston, VA 20190 Phone: (703) 797-1750

Fax: (866) 888-1035

E-Mail: ilonderee@betterworldtelecom.com



- 4. A notarized statement by an officer of the utility that the utility has not provided or collected for intrastate service in Kentucky prior to filing the notice of intent or, alternatively, a notarized statement by an officer that the utility has provided intrastate services, that it will refund or credit customer accounts for all monies collected for intrastate service. [Attach as Exhibit #2]
- 5. A statement that the utility does not seek to provide operator assisted services to traffic aggregators as defined in Administrative Case No. 330 or, alternatively, that the utility does seek to provide operator assisted service to traffic aggregators but that in so doing it is complying with the Commission's mandates in Administrative Case No. 330.

BetterWorld Telecom, LLC does not seek to provide operator assisted services to traffic aggregators.

- 6. The Company's proposed tariffs are attached as exhibits. Or in the alternative, if the Company is not providing tariffs, indicate the website address of the company's price schedule and the manner in which it intends to inform customers of applicable service arrangements [Attach as Exhibit #3].
- 7. A sample Company bill [Attached to Exhibit #3, Tariff (bottom)]
- 8. If the company is requesting CLEC authority please indicate if an interconnection agreement has previously been filed with the Commission or if one will be filed in the future.

BetterWorld Telecom, LLC is requesting CLEC authority. The company has previously filed, and received IXC (Interexchange) approval (file#: TFS2007-00063) in February, 2007.

A copy of the Kentucky Secretary of State Certificate of Authorization is also attached as Exhibit #4.

Also attached is a notarized copy of the Commonwealth of Kentucky Public Service Commission Information Form [Exhibit #5].

Signed by Company Representative

Joe Londeree

Date

Régulatory Analyst / Customer Service

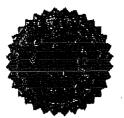
BetterWorld Telecom, LLC

### The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "BETTERWORLD TELECOM, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRTIETH DAY OF DECEMBER, A.D. 2004.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "BETTERWORLD TELECOM, LLC" WAS FORMED ON THE TWENTY-SEVENTH DAY OF JANUARY, A.D. 2003.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.



040954736

3618767 8300

Harriet Smith Windson, Secretary of State

AUTHENTICATION: 3588157

DATE: 12-30-04



Exhibit #2 Affidavit

Kentucky Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, KY 40602

RE: Affidavit, Intrastate Service

State of Virginia:

County of Fairfax:

I, Glenn C. Powell, Director of Operations for BetterWorld Telecom, LLC, do hereby certify that BetterWorld Telecom, LLC has not provided or collected for intrastate service in Kentucky prior to filing of this notice of intent to provide service.

State: Virginia County: Fairfax

Glenn C. Powell

Date

**Director of Operations** 

BetterWorld Telecom, LLC

Subscribed and Sworn Before Me This 28 day of 5ep+ 2009

(Notary Public)

My Commission Expires on 12.3/09

NOTARY PUBLIC
COMMONWEALTH OF VIRGINIA
ANTHONY WILLIAMS
COUNTY OF FAIRFAX
REGISTRATION NO. 367302
MY COMMISSION EXPIRES DECEMBER 31, 2009

# Commonwealth of Kentucky Trey Grayson, Secretary of State

Division of Corporations Business Filings

P. O. Box 718 Frankfort, KY 40602 (502) 564-2848 http://www.sos.ky.gov

#### **Certificate of Authorization**

Authentication Number: 80623

Jurisdiction: BetterWorld Telecom, LLC

Visit http://apps.sos.ky.gov/business/obdb/certvalidate.aspx\_to authenticate this certificate.

I, Trey Grayson, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State, BETTERWORLD TELECOM, LLC

, a limited liability company organized under the laws of the state of Delaware, is authorized to transact business in the Commonwealth of Kentucky and received the authority to transact business in Kentucky on December 20, 2005.

I further certify that all fees and penalties owed to the Secretary of State have been paid; that an application for certificate of withdrawal has not been filed; and that the most recent annual report required by KRS 275.190 has been delivered to the Secretary of State.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my Official Seal at Frankfort, Kentucky, this 19th day of May, 2009.



Trou Craycon

Trey Grayson
Secretary of State
Commonwealth of Kentucky
80623/0628087

## The transaction was completed successfully. The Certificate of Authorization for BETTERWORLD TELECOM, LLC is now ready for viewing and printing.

You can print this page to use as your receipt for payment.

View/Print this certificate (PDF)

Certificate number

80623

Jurisdiction

BetterWorld Telecom, LLC

Certificate Type

Certificate of Authorization

**Certificate Date** 

5/19/2009

Company

BETTERWORLD TELECOM, LLC

Company ID

0628087.06.99999

Charge

\$10.00

Payment Type

**Credit Card** 

**Accounting ID** 

1887695.2546231

**Credit Card Transaction** 

5328996

ID

**Credit Card** 

151882

Authorization

**Certificate Web Address** 

http://apps.sos.ky.gov/corpcertificates

/23/2009051900080623.pdf

To order another certificate of this type for a different jurisdiction, click here. DO NOT click the back button if you are attempting to order another document.

Note: If your browser settings allow third party cookies, returning to this page within the next seven days will allow you to view this receipt and download your certificate again. If your browser does allow cookies, you may click <a href="here">here</a> to list all certificates of this type that you have ordered in the last seven days for this particular company.



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CARLYLE OVERLOOK CASSIDY PINKARD/ATTN:CAPRICE 1660 INTERNATIONAL DR, STE 405 MC LEAN VA 22102INVOICE SUMM	Customer Number Invoice Number Invoice Date Page			10058707 D2271434 04/20/09 1	
Domestic Directory Assistance Canada International 800/877/888 Additional Charges & Account Charge Primary Interexchange Carrier Charge Local Charges Cable/Internet/Wire/Sec Services TOTAL USAGE	\$\tau\$	0.21 0.00 0.00 0.00 0.00 118.15 5.62 0.00 64.95	\$	188.93	
Federal Tax State/Local/Other Tax	\$ \$	3.79 6.20			
TOTAL TAXES			\$	9.99	
Universal Service Fund	\$	0.55			
TOTAL CURRENT DUE			\$	199.47	
Previous Balance Payments/adjustments Finance charge	\$ \$ \$	960.52 -199.92 11.41			
BALANCE FORWARD			\$	772.01	
TOTAL AMOUNT DUE \$ 971.48  Let BetterWorld show you how to reduce your organization's overhead and carbon footprint at the same time - we call it BetterWork, call or email us to find out more! Call 866.567.2273 ext 905 for details.					

#### \*\*\* Remittance document - Please Detach and Return This Portion with Your Payment \*\*\*

CARLYLE OVERLOOK	Customer Number	:	10058707
1660 INTERNATIONAL DR, STE 405	Invoice Number		D2271434
MC LEAN VA 22102	Invoice Date		04/20/09
	TOTAL AMOUNT DUE Please Pay By		971.48 05/10/09

Better World Telecom PO BOX 60035 Charlotte, NC 28260-0035 CARLYLE OVERLOOK
CASSIDY PINKARD/ATTN:CAPRICE
1660 INTERNATIONAL DR, STE 405
MC LEAN VA 22102

Customer Number : 10058707 Invoice Number : D2271434 Invoice Date : 04/20/09 Page : 2

#### Additional Charges

Description	Amount		
VOIP LIMITED USER 3 @ \$29.50 DIDS 3 @ \$6.50 REGULATORY COST RECOVERY FEE		88.50 19.50 6.16	
ALEXANDRIA DSL 1.5M/768K DED LOOP  Monthly	04/20-05/19	64.95	
	Subtotal:	179.11	

Customer Number : 10058707 Invoice Number : D2271434 Invoice Date : 04/20/09 Page : 3

#### SUMMARY BY ANI

Ani/Auth Code			Description		Calls	Minut	es	Amount	
	==			========		===		== =====	
7035356853	703	535	6853		2		3.0	0.14	
7035356854	703	535	6854		2		1.5	0.07	
				,	4		4.5	0.21	

Customer Number : 10058707 Invoice Number : D2271434 Invoice Date : 04/20/09 Page : 4

DETAIL FOR 703 535 6853

DATE	TIME R DESTINATION	NUMBER	ACCT	MIN	AMOUNT DATE	TIME	R DESTINATION	NUMBER	ACCT	MIN	AMOUNT
04/02	1133A D IRVING	TX 972-929-6638	0	1.5	0.07 04/07	1029A	D LAUREL	MD 301-498-6804	0	1.5	0.07
					•						
	T	otal		Calls	Minutes		Cost	Payphone Surcha	rge	Tot	al
703	535 6853			2	2 3,	0	0.14		0.00		0,14
					DETAIL FOR	703 53	35 6854	,			•
DATE	TIME R DESTINATION	NUMBER	ACCT	MIN	AMOUNT DATE	TIME	R DESTINATION	NUMBER	ACCT	MIN	AMOUNT
04/02	1100A D IRVING	TX 972-929-6638	0	0.5	0.02 04/02	1102A	D IRVING	TX 972-929-6638	0	1.0	0.05
	Т	otal		Calls	Minutes		Cost	Payphone Surcha	rge	Tot	al
703	535 6854			:	2 1.	5	0.07		0.00		0.07

Exhibit #5 KY PUC Info. Form

# Commonwealth of Kentucky Public Service Commission

### INFORMATION FORM FOR TELEPHONE UTILITIES OPERATING PURSUANT TO KRS 278.541 through 278.544

Complete Name of Telephone Utility:	BetterWorld Telecom, LLC
Physical Address of Principal Office:	11951 Freedom Drive, 13 <sup>th</sup> Floor Reston, VA 20190
Name and Title of Person Responsible for Answering Consumer Complaints:	Joe Londeree, Regulatory Analyst, Customer Service
Telephone Number of Person Responsible for Answering Consumer Complaints:	703 797-1750, or 866 567-2273
pursuant to 2006 KRS 278 information, I, <u>Glenn C</u> hereby certify that the fo	KRS 278.542 (2), which requires telephone utilities operating 8.541 through KRS 278.544 to file with the Commission certain Powell, on behalf of BetterWorld Telecom, LLC do oregoing information is true and correct to the best of my day of September, 20 2 9
·	BetterWorld Telecom, LLC  BY:  BetterWorld Telecom, LLC
STATE OF <u>Virginia</u> COUNTY OF <u>Fairfax</u>	_ _
The foregoing was PUBLIC, on this the <u>Z8</u> of	signed, sworn to and acknowledged before me, the NOTARY lay of September, 2009.
My Commission Expires:	NOTARY PUBLIC  NOTARY PUBLIC  COMMONWEALTH OF VIRGINIA  ANTHONY WILLIAMS  COUNTY OF FAIRFAX  REGISTRATION NO. 367302  MY COMMISSION EXPIRES DECEMBER 31, 2009  102706